



block hours

www.sharingminds.com.au

LET'S WORK TOGETHER

Modern solutions need modern commercial arrangements.

Having the right technology in place is only half the outcome. At Sharing Minds, we understand that even state-of-the-art systems and solutions need expert support on hand to keep them running smoothly.

At Sharing Minds, our experience means that we can provide you with customised solutions to both compliment your business and resolve your complex technology requirements through our block hours packages.

LET'S USE BLOCK HOURS

If a traditional Monthly Support Plan doesn't suit your requirements, then why not take advantage of our Block Hours Packages. We've designed a range of Block Hour Packages with prepaid included hours. Block Hour Packages are fantastic when you might not need to have access to our practices, such as Change Management, Development, Support etc on a consistent basis but may need priority assistance from time to time.

Whenever you need technical advice, design assistance, implementation and general support, you'll be able to draw down on prepaid hours from your package, knowing that an expert consultant can help.

Block hours can be used as a standalone product for use at any time, on any project, or they can be purchased as part of a Statement of Work, or on a stand alone bases and will have a designated Service Level Agreement with guaranteed response times.

Some of the tasks you may like to use your block hours toward are:

- Establishing a Teams tenancy
- Security and identity configuration with the company domain
- Building workflows which knit in with business goals
- Provision of technical advice, support and training
- And more



BENEFITS FOR YOU

- Use them as you need them
- Use your hours on any of our services across our 5 practices: *Change Management, Modern Workplace, Dynamics & Project, Research & Development and Support Services*
- Take advantage of a blanket rate
- Can be used in conjunction with other approved Sharing Minds offers

Block hours are purchased in predefined groups and as the package gets larger, so does the bulk discount. Our common package sizes are:

| Key Deliverable | Effort Hours |
|-----------------|--------------|
| Block Hours | 50 |
| Block Hours | 100 |
| Block Hours | 200 |

CONTACT US

Ready to get your secure block hours sorted?

Chat to our team and let's start a conversation.

Phone: 1300 611 359
Email: info@sharingminds.com.au